



Karen Rosales is the President and Chief Executive Officer of Arlington Community Federal Credit Union.

With over 25 years of experience in the financial services industry, Rosales has served in various executive roles throughout her career in the credit union industry. Since 2010, Rosales has managed the strategic direction, service delivery and operational efficiency of ACFCU. In her previous role as the organization's COO, she managed integration of diverse business units to include the branch and call center network, back office operations, information technology, marketing, consumer and business lending, business development, and training.

Rosales has spearheaded major strategy and technical shifts across the organization, overseeing the opening of ACFCU's Ballston location; service expansion in the areas of mortgage and business lending; a focus on technology, innovation and operational efficiency; and a commitment to community involvement.

Rosales holds a BSBA in International Business and Marketing, from American University's Kogod School of Business. She is resident of Arlington, and a 2013 graduate of Leadership Arlington's Signature Program. She currently serves as Chair of the Board of Regents for the Leadership Center for Excellence, and as Director on the Credit Union Miracle Day Board of Directors.

Arlington Community Federal Credit Union is a \$255 million organization located in Arlington, VA, serving those who live, work, worship or attend school in Arlington County.